

St Gabriel's Medical Centre

Inspection report

4 Bishops Road
Prestwich
Manchester
Greater Manchester
M25 0HT
Tel: 0161 773 1791

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced comprehensive inspection at St Gabriel's Medical Practice

on 18 February 2019 as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.

- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider should:

- Carry out a risk assessment to identify a list of medicines that are not suitable for a practice to stock and ensure this is kept under review.
- Ensure prescriptions are stored securely.
- Improve children's immunisation rates.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Professor Steve Field CBE FRCP FFPH FRCGP
Chief Inspector of General Practice

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Requires improvement 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

Our inspection team was led by a CQC lead inspector and included a GP specialist advisor.

Background to St Gabriel's Medical Centre

St Gabriel's Medical Practice is located at 4 Bishops Road, Prestwich, Manchester M25 0HT

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury, family planning and surgical procedures.

St Gabriel's Medical Practice is situated within the Bury Clinical Commissioning Group (CCG) and provides services to 8,500 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

There are five GPs working at the practice; four male and one female. Two GPs are partners and three are salaried GPs. They work between four and eight sessions per week.

There is one practice nurse prescriber, a health care assistant and a part time pharmacist who is employed by the practice. The clinical staff are supported by a practice manager and a team of administrative / reception staff.

There is a lower than average number of patients over 65 years and a higher than average number of patients under 18 years of age and between the ages of 5 years to 14 years.

Public Health Data indicates the practice population is; 83.9% white, 9.5% Asian, 2.1% are mixed race, 1.7% are black and 2.8% are other races.

Information published by Public Health England, rates the level of deprivation within the practice population group as six on a scale of one to ten. (The lower the number the higher the deprivation). In general, people living in more deprived areas tend to have greater need for health services.