

Lakeview Rest Homes Limited

Newfield Lodge Rest Home

Inspection report

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Lytham St Annes
Lancashire
FY8 1PU

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Date of inspection visit:
08 March 2021

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21 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Newfield Lodge Rest Home is registered to accommodate up to 40 older people who do not require nursing care. At the time of our visit there were 32 people who lived at the home. Newfield Lodge is part of a family owned and operated group of four care homes in the Lytham St Annes area. The home is situated close to St Annes centre.

We found the following examples of good practice.

The service had dedicated staff to ensure people were received safely and continued to be supported in the service in accordance with national guidance. They supported people and their relatives to understand the policies and procedures surrounding protection against COVID 19, the isolation processes and how the service could help them to keep people safe.

We observed signage around the home to guide staff on the use of PPE. Processes were in place for staff to put on, take off and dispose of PPE when entering and leaving the premises. We observed staff wearing PPE appropriately. One staff member said, "We have had and continue to have instruction and training around PPE issues." Audits were in place and we found them to be up to date and undertaken regularly. This was to ensure infection prevention procedures were robust and the home was monitored regularly. A staff member said, "We have worked really hard throughout the pandemic and support from the management has been fantastic."

The registered manager had an extensive COVID-19 policy in addition to their infection control procedures. There were multiple specific audits and protocols to assess the safety of measures deployed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Newfield Lodge Rest Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

This inspection was to ensure that the service was compliant with infection control and prevention measures. This inspection took place on 08 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.