

Advinia Care Homes Limited

Bedford Care Home

Inspection report

Battersby Street
Leigh
Lancashire
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Tel: 01942262202

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20 July 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Bedford Care Home provides personal and nursing care for up to 180 people. The home is divided into six different units, each with 30 beds. Astley and Lilford is for people who require personal care and support, Croft and Kenyon for people with mainly physical nursing needs and Pennington and Beech for people with dementia care nursing needs. The home has designated beds on two of the units for intermediate care. At the time of the inspection there were 122 people living at Bedford Care Home.

We found the following examples of good practice.

Robust processes were in place for any visitors to the home. This included completion of a risk assessment, temperature check and lateral flow device (LFD) test.

Visiting was being facilitated in line with local and government guidance. An empty unit had been repurposed into a visiting area, with four separate rooms used, which were accessed directly from outside, to prevent unnecessary access to the wider unit or home. Relatives were asked to arrive 30 minutes prior to their visit slot, to enable testing to be completed. The home also had a separate 'pod' which had also been used to support safe visiting.

When in person visiting was not possible, the home had used other methods to maintain contact between people and their relatives, this included window visits; arranged through a booking system to ensure limited numbers of people were on site at one time, video calls and online meetings.

Staff training in LFD testing had been completed, to help facilitate visiting. Staff had also completed training courses in COVID-19 and personal protective equipment (PPE). Competency assessments had been completed and were refreshed, to ensure staff were donning, doffing and using PPE correctly.

The premises looked and smelled clean. The home had robust cleaning procedures in place, which had been amended in response to the pandemic. Frequent touch points had been cleaned regularly, with care staff completing this task alongside each unit's housekeeper. Guidance relating to best practice guidance around cleaning was in place and being followed.

The home had a plentiful supply of PPE, which was worn correctly and consistently by staff. Staff travelled to work in their own clothes, changing into their uniform on arrival in a designated changing room on each unit, before donning PPE. Stocks of PPE along with donning & doffing guidance was located both at the entrance to each unit and within.

Where possible, changes had been made within the home to promote social distancing, including spacing chairs in communal areas, such as lounges and dining rooms. Isolation, cohorting and zoning had been used effectively, to manage any cases of COVID-19.

A robust testing regime was in place, which followed government guidance. Staff completed weekly PCR tests and twice weekly LFD tests. People completed monthly PCR tests, alongside specific LFD testing to support safe access to the community, for example when attending hospital appointments.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Bedford Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 20 July 2021 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.