

Klearwater Adults Services Limited

# Klearwater Adult Services Limited

## Inspection report

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11 December 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Klearwater Adult Services Limited is a 'care home' for people living with a learning disability or autism. The service is located in a residential street and can support up to three people. At the time of our inspection there were three people living in the house. People have their own bedrooms and share the rest of the house with each other. There is also an annexe bedroom in the garden which can be used for family visits or if a person needs to isolate due to COVID-19.

We found the following examples of good practice.

People were in contact with their families. Relatives were able to visit people in the annexe bedroom and have window visits. Staff made sure visits were carried out in a safe way. When relatives were not able to visit, they kept in touch with people through video and telephone calls.

Staff screened all visitors to the service for symptoms of infection and there was information about the safety procedures they should follow to ensure their safety and the safety of residents and staff. People and staff were tested for COVID-19 in line with current government guidance.

All staff had been trained in infection prevention and control (IPC) and the use of personal protective equipment (PPE). There were designated areas for staff to don and doff PPE and hand sanitising and washing facilities were easily accessible to people, staff and visitors. There were COVID-19 and hand washing information signs throughout the home. We observed staff followed current IPC guidance and practice throughout our visit. Staff only worked at this location and did not work at the provider's other location. This reduced the risk of staff spreading infection between the two locations.

Staff cleaned the home regularly at night and during the day, including disinfecting the home.

When staff supported people with activities in the community, they took disinfectant spray with them to clean any equipment used and staff and people carried hand sanitiser with them when in the community.

The service's IPC policy was up to date and in line with current guidance. The provider had carried out COVID-19 risk assessments for people and staff. The service had plans in place to respond immediately and appropriately to an outbreak of infection to ensure the safety of people and staff.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Details are in our safe findings below.

**Inspected but not rated**

# Klearwater Adult Services Limited

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

The inspection took place on 11 December 2020 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.