

Autism.West Midlands

Pinetrees

Inspection report

36 Kensington Road
Selly Park
Birmingham
West Midlands
B29 7LW

Tel: 01214714399
Website: www.autismwestmidlands.org.uk

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10 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Pinetrees is a care home for up to four people with learning disabilities and autism. During our visit four people lived at the home.

We found the following examples of good practice.

- When visitors arrived at Pinetrees they completed a health screening questionnaire and their temperature was recorded. This was to ensure their visit could take place safely in line with current guidance.
- People were supported to maintain contact with people who were important to them. This included writing letters and making frequent telephone calls. The manager spoke with one person's family member each week to keep them up to date on their relative's wellbeing.
- A 'visiting pod' had been ordered to facilitate safe visits in line with current guidance.
- 'Wellbeing supervisions' had been held with staff. A confidential helpline was available to staff so they could seek advice or support during the pandemic. Staff had also been given small gifts to say thank you for their hard work.
- A Covid-19 information pack had been created for staff. The information included guidance on the personal protective equipment they needed to wear when they completed different tasks to prevent the transmission of infection.
- People were involved in maintaining the cleanliness of their home. Cleaning schedules had been increased and additional audits had been implemented to monitor cleanliness and staff compliance with the providers infection control policy.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Pinetrees

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 10 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.