

Pine View Care Homes Ltd

Royal Manor Nursing Home

Inspection report

346 Uttoxeter New Road
Derby
Derbyshire
DE22 3HS

Tel: 01332340100

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26 January 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Royal Manor Nursing Home provides accommodation for nursing and personal care for up to 31 people. There were 27 people living at the service at the time of the inspection. The service had various communal areas and a garden space for people to relax in.

We found the following examples of good practice.

- There was a sign outside the home to notify people of current restrictions to visitors during the COVID-19 pandemic to protect people and visitors.
- Handover to discuss people's clinical needs occurred in the large conservatory area, which allowed staff to socially distance. Staff used areas around the home for socially distanced breaks.
- The provider was making arrangements ready to restart pre-booked visiting in the garden under a gazebo or using a Perspex screen in the large conservatory area which had garden access.
- The service had a visiting policy and procedures were in place to check visitors temperatures and perform a lateral flow test before visiting took place.
- Families were using phone calls and video-calls to keep in touch while visiting was restricted.
- There were admission procedures in place and people admitted to the service were tested then isolated to prevent the possible spread of infection.
- Testing was in place and staff were tested twice a week, people living at the service were tested monthly. People and some staff had received the COVID-19 vaccine.
- People's temperatures were checked twice a day to detect any changes. We recommended that oxygen saturation could also be checked with temperature to detect any deterioration in people's conditions.
- Staff had a room to change into and out of uniforms to prevent cross infection.
- The service had trolleys with personal protective equipment (PPE) for personal care and supplies of PPE around the home for staff to access when providing care to minimise the risk of infection.
- The service had purchased a sanitising machine to enhance cleaning and this was moved around communal areas. Cleaning was audited and monitored by the management team.
- The service had plans in place to isolate people and zone staff into separate teams should there be an outbreak of COVID-19.
- Staff were provided with up to date infection control training. The manager performed random spot checks of PPE use to monitor staff compliance and audited infection control procedures.
- We observed a chair and a crash mattress that did not meet current infection control standards, the manager took immediate action to remove this equipment from use.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Royal Manor Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was using PPE effectively and safely.

National Covid-19 government guidance was generally observed. Where we found action was required to improve staff practice and consistency of standards being maintained, the provider took immediate action