

Care Home Consultancy Services Limited

Rushey Mead Manor Care and Nursing Home

Inspection report

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Leicester
Leicestershire
LE4 7ZS

Tel: 01162666606

Date of inspection visit:
01 February 2022

Date of publication:
09 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Rushey Mead Manor Care and Nursing Home is a residential home providing personal care for up to 50 people. At the time of the inspection there were 19 people in residence.

We found the following examples of good practice.

People were supported by staff to keep in touch with those important to them. Relatives and friends visiting the home were required to complete a COVID-19 test, had their temperature check and wore Personal Protective Equipment (PPE).

We saw PPE was accessible within the home and staff used it in accordance with the most up to date guidance. Information about the correct use of PPE and handwashing guidance was displayed throughout the home. Staff had undertaken training on infection prevention and the correct use of PPE.

People and their family members had been involved in decisions in all matters related to COVID-19, which included regular testing and vaccination. Individualised approaches to supporting people during the pandemic had been made in recognition of people's needs.

Staff and essential care givers engaged with a programme of regular testing according to government guidance. Staff and visiting professionals were asked to provide evidence of their vaccination status against COVID-19 prior to entering the home.

The provider had an ongoing refurbishment programme in place, which considered infection prevention measures.

Cleaning schedules and recording documents had been designed specifically for each area of the home and were reviewed weekly. Information about good practice in infection control was displayed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rushey Mead Manor Care and Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 1 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- People were supported to have regular contact through visits with family members and friends. Visitors were required to follow government guidance for visiting care homes, which included undertaking an LFD test, having their temperature taken and wearing a mask.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.