

Park House Care (Sandy) Limited

Park House Nursing Care Centre

Inspection report

Mill Lane
Sandy
Bedfordshire
SG19 1NL

Tel: 01767692186

Date of inspection visit:
13 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Park house Nursing Care Centre provides accommodation and care for up to 34 older people, some of whom may be living with dementia. At the time of our inspection 28 people were using the service. Park House Care Centre is an extended Grade II building with accommodation over two floors.

We found the following examples of good practice.

We spoke to four relatives during our inspection to understand their visiting experience. One relative told us they had not been able to visit as expected, however, three relatives told us they were satisfied with the visiting and communication arrangements. People could nominate three named visitors, and the essential care giver role was available in addition to this. The essential care giver role included enhanced COVID-19 testing.

Relatives told us they were required to produce a negative rapid COVID-19 test prior to visiting their family member. Personal protective equipment (PPE) was supplied, and guidance for PPE usage was displayed at the care home.

External health and social care professionals, and visitors, evidenced COVID-19 vaccination status, and had to produce a negative rapid COVID-19 test before entering the care home. Additionally, health declaration and temperature checks were completed. The only exception to this was for emergency workers, to ensure no delay of their review and care for people.

During the pandemic, the registered manager had introduced uniforms for staff to enhance their response to infection control. A log cabin had been built to support additional visiting options, and a safety screen was available should it be required. An air purifier had been installed in the log cabin, and an additional transportable air purifier was available within the care home.

The care home was clean and hygienic. Frequently touched areas, such as door handles, handrails and computer equipment received enhanced cleaning. Staff told us they had access to the required cleaning products and equipment to maintain a safe environment.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Park House Nursing Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We have also signposted the provider to resources to develop their approach.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.