

Trust Care Ltd

Woodlea Care Home

Inspection report

61 Bawtry Road
Doncaster
South Yorkshire
DN4 7AD

Tel: 01302535441

Date of inspection visit:
17 November 2020

Date of publication:
26 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Woodlea is a care home which provides accommodation for up to 34 older people who require personal care. The service is located on Bawtry Road, Bessacarr, a suburb of Doncaster.

We found the following examples of good practice.

People are given the option to eat meals in a number of different areas to help them to socially distance.

Additional deep cleaning was in place, including an increase in cleaning of high touch points.

Accessible information had been provided to people so they knew the reason for staff needing to wear masks, to help reassure them. Where people are unable to retain information, staff reassured people who may become anxious.

The registered manager was carrying out staff observations and competency assessments on infection control to assess staff knowledge and understanding.

The provider uses an electronic care records system, which sends automatic prompts to staff on IPC. For example, reminders to encourage people to wash hands before and after meals.

The provider is creative with space by converting an empty ground floor room into a visitor's area, which will have separate garden access and an intercom system. When completed, this will provide visitors with a private and safe environment to meet with their loved ones.

The provider has conducted analysis into the details of the outbreak of covid, to enable learning and improvement.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured this service met good infection prevention and control guidelines . No rating was awarded following this inspection. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

Inspected but not rated

Woodlea Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 November and was announced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.