

Anchor Hanover Group

Bethune Court

Inspection report

30 Boscobel Road
St Leonards On Sea
East Sussex
TN38 0LX

Tel: 08000854234
Website: www.anchor.org.uk

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bethune Court is a residential home that provides personal care for up to 45 older people. At the time of the inspection there were 41 people living at the service. People were living with a range of needs associated with the frailties of old age and some people were living with dementia.

We found the following examples of good practice.

The registered manager had completed risk assessments with all staff to identify if anyone was at increased risk from COVID-19. Where it had been identified that staff were at increased risk, adjustments had been made to the way they worked to support them to work safely.

There was a designated bathroom at the entrance of the home for visitors to use to wash their hands on entry and exit and to put on and remove their face mask. Signage in this room was very clear.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Bethune Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 17 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.