

Imperial Care Services Limited

Beulah Lodge

Inspection report

51 Beulah Road
Thornton Heath
Surrey
CR7 8JH

Tel: 02087713181

Date of inspection visit:
23 February 2022

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05 April 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Beulah Lodge is a care home for up to five people with learning disabilities, some of whom had additional needs such as autism. There were five people living at the service at the time of our inspection.

We found the following examples of good practice

All staff had been trained in infection prevention and control in relation to COVID-19 infections. The provider tested all staff and residents for COVID-19 infections in accordance with government guidance and all staff and people using the service had been vaccinated against this infection. Staff received the support they needed to meet people's needs through training and regular supervision. The provider had assessed infection risks to people and staff at higher risk of COVID-19 due to being part of certain ethnic groups, having certain health conditions and also learning disabilities.

However, the registered manager had not established a suitable system to check visitors were safe to enter the care home and any checks were not always recorded, in line with government guidance. The registered manager told us they would improve immediately and sent us evidence of this after the inspection. The provider's infection prevention and control policy required updating to ensure it was in line with government guidance in relation to visitors.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was not always safe.

Details are in our safe findings below.

Inspected but not rated

Beulah Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were not assured that the provider was preventing visitors from catching and spreading infections. This was because the provider did not follow government guidance in relation to checks they carried out on visitors. We have signposted the provider to resources to develop their approach. After the inspection the provider confirmed they had immediately improved.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were not always assured that the provider's infection prevention and control policy was up to date and comprehensive because arrangements for visitors were not in line with government guidance. We have signposted the provider to resources to develop their approach.

The visiting arrangements at this service were in line with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency. The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.