

Waterbeach Surgery

Quality Report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of this practice on 20 May 2015. A breach of legal requirements was found. After the comprehensive inspection, the practice wrote to us to say what they would do to meet legal requirements in relation to ensuring robust processes were in place to assess the risk of and prevent, detect and control the spread of infection, including those that are health care acquired. The flooring in a clinical room was not appropriate in order to effectively control the spread of infection.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for on our website at www.cqc.org.uk

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

At the last inspection on 20 May 2015 we had one concern because we found a clinical area had been identified during an infection control audit in October 2014 as having inappropriate and unsafe flooring. During our inspection in May 2015 we found action to replace this flooring had not yet been taken.

On 21 September 2015 we received evidence from the provider to demonstrate that appropriate action had been taken. The flooring had been replaced in order to meet with the requirements of Health Building Note 00-09: Infection control in the built environment (March 2013) which provides guidance around flooring in clinical areas where minor surgery may be undertaken. This action ensured patients were effectively protected against the risks and spread of infection.

Good



Waterbeach Surgery

Detailed findings

Why we carried out this inspection

As a result of the last inspection in May 2015 we had one minor concern and made a compliance action. This was made because the provider had not ensured that robust systems were in place to assess the risk of and prevent,

detect and control the spread of infection, including those that are health care acquired. The flooring in one clinical room was not appropriate in order to effectively control the spread of infection.

How we carried out this inspection

We reviewed information given to us by the practice.

We have not visited Waterbeach surgery as part of this review.

Are services safe?

Our findings

At the last inspection on 20 May 2015 we had one concern because the we found a clinical area had been identified during an infection control audit in October 2014 as having inappropriate flooring and action to replace this had not been taken.

Since the last inspection we received an action plan from the provider informing us of the action they had taken to ensure the flooring was safe. The provider confirmed that they had taken appropriate action to ensure inappropriate flooring had been removed and replaced with appropriate seamless, smooth, slip resistant flooring which is easily cleaned. This action ensured that patients were effectively protected against the risks and spread of infection.