

Nationwide Healthcare Limited

# Ashwood Lodge Care Home

## Inspection report

Bedale Avenue  
Billingham  
Cleveland  
TS23 1AW

Tel: 01642361122

Date of inspection visit:  
16 February 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Ashwood Lodge is a care home which is registered to provide nursing and personal care for up to 23 older people. There were 22 people living at the home at the time of the inspection, including people who were living with a dementia type illness.

We found the following examples of good practice.

Measures had been implemented to ensure people entering the home did so following current guidance regarding personal protective equipment (PPE) and social distancing. This included temperatures being taken on arrival and PPE being used.

The provider had robust systems to ensure safe admissions, including only allowing new admissions after a confirmed negative result of the COVID-19 test. New admissions isolated for the required number of days.

An additional cleaning schedule had been introduced to ensure robust measures to reduce infection risks, including additional tasks such as cleaning of any regular touched surfaces. The provider participated in the COVID-19 regular testing programme for both people and staff.

People were encouraged to stay in regular contact with friends and relatives. Staff supported people to make regular telephone and video calls and the registered manager had created a private Facebook page for people living in the service with photos and updates from their loved ones.

Staff ensured activities still took place. During the recent snow fall, staff made a large snowball to bring into the home which evoked lots of memories and conversations.

Staff participated in various training sessions around infection control and using PPE. Staff's competency around infection control and PPE was checked regularly to prevent staff complacency. There were designated areas for donning/doffing PPE.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Ashwood Lodge Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 February 2021 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.