

Hollybank Trust

The Conkers

Inspection report

Far Common Road
Mirfield
West Yorkshire
WF14 0DQ

Tel: 01924483903
Website: www.hollybanktrust.com

Date of inspection visit:
19 May 2021

Date of publication:
14 June 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Conkers is registered to provide accommodation and personal care for up to seven people with learning disabilities and other complex health needs. The home is a one storey, purpose-built building with a separate garden. At the time of inspection seven people lived in the service.

We found the following examples of good practice.

People who used the service were supported to stay safe from the risk of COVID-19. They were helped to feel assured about regimes, such as for visiting and vaccinations, with pictorial information and easy read guides.

Staff were kept up to date with information and guidance in a range of ways, including through use of an app on their mobile phones.

The service was clean, hygienic and well maintained with robust cleaning schedules in place.

There were robust procedures in place to support visiting and prevent the spread of COVID-19 and testing procedures were regularly carried out in line with government guidance.

Personal Protective Equipment (PPE) was being utilised in line with government guidance to keep people safe and prevent the spread of COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Conkers

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 19 May 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control (IPC) policy was up to date.