

# Dingle Park Practice

## Quality Report

The Riverside Centre For Health  
Park Street  
Liverpool  
Merseyside  
L8 6QP  
Tel: 01512 959228  
Website: [www.dingledocs.nhs.uk](http://www.dingledocs.nhs.uk)

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

Overall rating for this service

Good



Are services safe?

Good



# Summary of findings

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## Overall summary

### Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of this practice on 15th October 2014. A breach of legal requirements was found. After the comprehensive inspection, the practice wrote to us to say what they would do to meet legal requirements in relation to the breach.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in

relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Dingle Park Practice on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

Our key findings were as follows:

- The recruitment records showed that the necessary checks had been undertaken to demonstrate the suitability of staff for their roles.

### Professor Steve Field (CBE FRCP FFPH FRCGP)

Chief Inspector of General Practice

# Summary of findings

## The five questions we ask and what we found

We always ask the following five questions of services.

### **Are services safe?**

The recruitment records showed that the necessary checks had been undertaken to demonstrate the suitability of staff for their roles.

**Good**



## Summary of findings

# Dingle Park Practice

## Detailed findings

### Why we carried out this inspection

We undertook an announced focused inspection of Dingle Park Practice on 15th October 2015. This inspection was

carried out to check that improvements to meet legal requirements planned by the practice after our comprehensive inspection on 15th October 2014 had been made. We inspected the practice against one of the five questions we ask about services: is the service safe? This is because the service was not meeting legal requirements in relation to recruitment checks of staff.

# Are services safe?

## Our findings

At the comprehensive inspection of the practice on 15th October 2014 we looked at a sample of recruitment records and found that the required recruitment information was not available. This included references, evidence of the physical and mental suitability of staff for their roles and Disclosure and Barring service (DBS) checks (these checks provide employers with an individual's full criminal record and other information to assess the individuals suitability for the post). There was also no system in place to record checks of on going professional registration with the General Medical Council (GM) and Nursing and Midwifery Council (NMC).

At this visit we looked at the recruitment records of five clinical and three non-clinical members of staff. All records contained a DBS check and evidence of an assessment of physical and mental fitness. One person had been employed since our last inspection. We looked at their recruitment records and found that all the necessary information had been obtained, including references. A system had also been put in place to record checks of on going professional registration with the General Medical Council (GMC) and Nursing and Midwifery Council (NMC).