

Mrs Janet Walters

# Hamilton Rest Home

## Inspection report

211-213 Bury New Road  
Whitefield  
Manchester  
Lancashire  
M45 8GW

Tel: 01617667418

Date of inspection visit:  
18 February 2021

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10 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Hamilton Rest Home is a residential care home providing personal care and support for up to 23 people, some of who live with dementia. The service does not provide nursing care. Hamilton Rest Home is an older style property with accommodation on two floors. A stair lift provides access to the first floor. The home is situated on a main road close to shops and a park. At the time of the inspection there were 15 people living in the home.

We found the following examples of good practice.

Current government guidance in Infection Prevention and Control had been introduced so the risks to people living and working at the home were minimised. Staff were provided with enough supplies of personal protective equipment (PPE). Staff had completed training in the safe 'donning and doffing' of PPE. Residents and staff also took part in the testing and vaccination programme.

People were encouraged and supported to maintain contact with family and friends. Visiting arrangements were kept under review in line with guidance. An area of the home had been identified where safe visiting could be facilitated.

People's health care needs continue to be met with support from the local GP and district nurse team. Activities and opportunities are provided offering people variety to their day, helping to maintain their mental well-being. Where people accessed the local community, appropriate PPE was worn.

The home was well maintained with adequate ventilation. As the home has a number of shared bedrooms, contingency plans were in place should people need to isolate.

Staff continue to be supported on formal and informal basis, utilising social media to chat as well as share information. Staff travelling to and from work were asked not to wear their uniform, changing before and after their shift. In addition, temperature checks were being taken when starting work so changes in health could be quickly responded to.

Domestic and care staff took responsibility for cleaning the home. Cleaning schedules were in place along with monthly audits. Additional cleaning of touch surfaces and equipment were being carried out to reduce the risk of cross infection to people.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Hamilton Rest Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 February 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was preventing visitors from catching and spreading infections.