

Normanton Lodge Limited

Normanton Lodge Care Home

Inspection report

Normanton Lodge Limited
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Date of inspection visit:
18 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Normanton Lodge Care Home provides accommodation for up to 67 people requiring personal care. The building is over two floors, there are 5 communal seating areas on the ground floor and communal washing and toileting facilities. Some bedrooms have en-suites. At the time of our inspection there were 32 people using the service.

Processes were in place for testing people and staff regularly for COVID-19. Appropriate action was taken following any positive test results with people being supported to isolate in their bedrooms.

Government guidance was being followed by the provider to prevent visitors from catching the virus and spreading the infection to others.

People were being admitted safely into the service with guidance being followed.

The providers infection prevention and control policy was up to date and contained appropriate guidance for staff to follow.

Following the inspection the provider made appropriate improvements to the environment to ensure it followed best practise.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Normanton Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 December 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.

Guidance on handwashing and personal protective equipment [PPE] was not displayed. We were informed staff had specific areas for changing their PPE. However, staff were observed removing PPE in a communal area.

There were a variety of communal areas for people to use throughout the day, this enabled people to socially distance from each other. However, no guidance was displayed on COVID-19 to provide people with useful information about how to keep safe and the importance of social distancing.

No risk assessments were in place for people or staff in relation to contracting COVID-19. This meant individual risks to people had not been considered when planning how to manage people's safety.

PPE was not stored appropriately. Spare masks were not kept in a place where staff could easily access them. In several areas around the home, PPE was left in places where they could become contaminated.

Cleaning schedules included a list of tasks to complete daily. These were not always signed to show cleaning had been completed. The infection control policy required staff to clean touch points with anti-bacterial wipes every two hours. However, there was an insufficient stock of anti-bacterial wipes and no records to show this had been or was being carried out.

Some areas of the home were untidy with spare equipment being stored in communal areas. Some moving and handling equipment was not labelled to identify who could use it. This meant there was a risk some equipment could be used by more than one person. Household items which were not in use had been discarded and stored in areas which were used by people living at the service. This increased the risk of cross infection and made cleaning difficult. Following our inspection the provider made improvements to the environment to ensure the areas identified during our inspection were actioned.

We have also signposted the provider to resources to develop their approach.