

Sefton New Directions Limited

Sefton New Directions Limited - Chase Heys Resource Centre

Inspection report

26 Chase Heys
off Bibby Road, Churchtown
Southport
Merseyside
PR9 7LG

Tel: 01704214279

Date of inspection visit:
30 December 2020

Date of publication:
20 January 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Sefton New Directions Limited – Chase Heys Resource Centre is a purpose-built establishment providing accommodation and personal care for 30 older people. The service has 19 respite places and 11 intermediate care places (these are places supported by rehabilitation services from the local NHS provider.) The service accommodates people across three separate units. At the time of our inspection there were eight people using the service.

We found the following examples of good practice.

Chase Heys Resource centre had robust policies and procedures to manage any risks associated with the Covid-19 pandemic. This included the management of people with a COVID-19 positive diagnosis. These were updated regularly following any changes in national guidance.

The unit identified to become a designated scheme was fully self-contained. The environment was suitable for its purpose and equipment was available to assist people throughout their stay. The registered manager worked closely with other health and social care professionals to ensure there was a clear plan of discharge to enable people to return to their usual address following a period of recovery.

Plans were in place to ensure people receiving care could keep in touch with their loved ones through telephone, video calls and window visits. In exceptional circumstances, for example if a person was being cared for at the end of their life, visits could be facilitated in person.

Chase Heys was participating in the routine testing of all staff and residents staying at the service. A team of staff was allocated to the designated scheme to reduce the risk of transmission of the virus to other areas of the service.

Staff had all received training in infection prevention and control, COVID-19, handwashing and the wearing of PPE. We observed staff to be wearing the correct personal protective equipment (PPE) throughout the inspection.

We were assured that this service met good infection prevention and control guidelines as a designated care setting

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Sefton New Directions Limited - Chase Heys Resource Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 30 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.