

Fircroft Services Limited

Fircroft Home

Inspection report

114 Ladbroke Road
Redhill
Surrey
RH1 1LB

Tel: 01737773424

Date of inspection visit:
05 March 2021

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29 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Fircroft Home provides residential care and accommodation for up to 18 older people who have a learning disability. Some people are living with dementia. At the time of our inspection there were 15 people living at the service.

We found the following examples of good practice.

A heated outdoor visiting pod had been built in the garden to help facilitate safe visiting for residents during the COVID-19 pandemic.

Staff were using picture cards to help communication with people who found it difficult to understand staff who were wearing face masks.

Steps had been taken to reduce the risk of transmission of infection on surfaces. This included increased cleaning and replacing light switches with sensors in the bathrooms.

Staff received regular training about Infection Prevention and Control. Management carried out observations of staff donning and doffing PPE and hand hygiene to ensure there was good practice in these areas.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Fircroft Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.