

Larchwood Court Limited

# Copperfields Residential Home

## Inspection report

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Date of inspection visit:  
01 February 2021

Date of publication:  
24 February 2021

## Ratings

|                                 |                         |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

|                      |                         |
|----------------------|-------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|-------------------------|

# Summary of findings

## Overall summary

Copperfields Residential Home is a registered care home without nursing providing accommodation for up to 20 older people and people with dementia. The accommodation is across three floors with communal areas on the ground floor. At the time of the inspection there were 11 people living in the service.

We found the following examples of good practice.

- The registered manager had implemented procedures to minimise the risk of infection from visitors. The service had a designated room that was used for visitors. Visitors' temperatures were checked and personal protective equipment (PPE) provided. Alternatively window visits were offered by appointment.
- The service had enough personal protective equipment (PPE) to meet current demand. Staff were using PPE correctly in accordance with Government guidance. Staff changed into their uniforms in a designated changing area where they also performed their lateral flow test and put on their PPE before entering the home. Uniforms were laundered on site to minimise the risk of cross contamination.
- We signposted the provider to Government guidance on Covid-19 admissions and care of people in care homes to support their admissions protocols.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

We were partially assured that the service was following appropriate infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Copperfields Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC measures the provider had in place.

CQC have introduced targeted inspections to follow up on Warning Notices or to check specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

The inspection took place on 01 February 2021 and was unannounced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were not assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have signposted the provider to resources to develop their approach.