

Esteem Care Ltd

# Banksfield Nursing Home

## Inspection report

20 Banksfield Avenue  
Fulwood  
Preston  
Lancashire  
PR2 3RN

Date of inspection visit:  
08 December 2020

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24 December 2020

Tel: 01772733001

Website: [www.banksfieldnursing.co.uk](http://www.banksfieldnursing.co.uk)

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Banksfield Nursing Home is a care home providing personal and nursing care to 32 people aged 65 and over at the time of the inspection. The service can support up to 42 people. One of the units specialises in supporting people who live with dementia.

We found the following examples of good practice.

Staff received training in infection prevention and control. Staff had been supported to learn about safe and effective ways to put on and take off Personal Protective Equipment (PPE).

Staff and visitors had access to PPE. A strict risk assessment process was in place for all visitors including external health care professionals. This ensured people coming into the service were of good health and had no symptoms of Covid-19.

During the outbreak of Covid-19 staffing levels had been maintained by use of agency workers specifically allocated to the service. Agency workers were tested at the service weekly.

The provider had implemented an effective system for testing staff through a window which reduced the footfall within the service on allocated testing days.

A Covid-19 secure visiting pod was being developed at the time of the inspection, this meant people would be able to see their friends and family in a safe way with reduced risk of Covid-19 transmission. The manager told us the pod would be ready in time for visitations once the outbreak isolation period was complete.

At the time of the inspection the Covid-19 outbreak had been contained to one of two units. Staff were deployed solely to each unit and no cross over of staff was permitted other than the manager, who told us they took extra precautions to prevent transmission of Covid-19 during their once daily visit to the unit, the deputy manager was deployed solely to this unit during the outbreak.

People were supported to maintain contact with their family and friends. We observed one person talking to their relative on the telephone, staff supported them with the call and showed compassion when the person became upset and expressed how much they missed their family. People's closest relatives had been supported to safely visit in extenuating circumstances, primarily when a person was in the last hours of their life.

The manager maintained good records of infection control audits and action planning for improvement was undertaken. Assurances were in place to ensure increased cleaning processes were undertaken and a deep clean was scheduled to be undertaken in line with guidance provided by the infection prevention and control team at the Local Authority.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

**Inspected but not rated**

Further information is in the detailed findings below.

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# Banksfield Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 08 December and was unannounced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.