

Shire Care (Nursing & Residential Homes) Limited

The Meadows Care Home

Inspection report

88 Louth Road
Scartho
Grimsby
Lincolnshire
DN33 2HY

Date of inspection visit:
09 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Meadows Care Home is a residential care home registered to provide personal care to 36 older people, and those people living with dementia. At the time of the inspection, there were 20 people living at the service.

We found the following examples of good practice.

- Safety precautions were in place for visitors, which included external signage to alert people to visiting restrictions due to a COVID-19 outbreak. Staff greeted professional visitors at the entrance to the service and reminded them of the infection control measures they would need to take. A supply of personal protective equipment (PPE), including hand sanitiser, was provided if visitors did not have their own. Discussions about symptoms and a temperature check took place before visitors entered the building.
- Visits for relatives were arranged in line with government guidance; the service was closed to all but essential visitors at present but had provided garden and window visits. Plans were underway to accommodate visits during winter and special arrangements for visiting during end of life care were in place. Relatives were kept up to date with regular letters from the provider.
- Measures were in place to ensure people kept in touch with family and friends. For example, they used video calls to relatives. Some people had their own mobile phones and others were supported to use the service's phone.
- Staff supported social distancing arrangements as much as possible and had reorganised the lounge and dining room to accommodate this.
- There were good systems of testing for COVID-19 for people and staff. Appropriate measures were in place when people were admitted to the service from hospital or the community.
- Staff wore PPE in line with government guidance and designated areas were set up within the service for staff to remove and apply PPE.
- The service was very clean and tidy, but also homely.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people and staff safe.

Inspected but not rated

The Meadows Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 10 December 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date