

Mrs J Filsell

Brookfield Residential Home

Inspection report

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22 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Brookfield Residential Home is a care home. It is registered to provide accommodation with personal care for up to 29 people who might be living with dementia. The home is an adapted building which offers accommodation across two floors.

We found the following examples of good practice.

The provider had acted to make sure people could have visitors safely. Accurate temperature and symptom checks were made prior to entry. Hand washing was also required. Family booked appointments to visit the home and saw their relatives in a protective screened area in the front lounge. Those unable to visit used an electronic tablet to see and speak with their relatives virtually.

Staff had spent time with people to help them to understand the need for personal protective equipment (PPE) and how they were feeling about the changes.

The provider followed government PPE guidance and practice. The registered manager followed the risk reduction framework in documentation. Senior staff had training to support staff to follow best practice.

The provider followed government guidance testing staff weekly.

The staff room had screens in place to protect staff. Staff changed their clothes at the start and end of their shift to reduce the risk of transmission of infection. The staff team had responded positively to the new infection prevention and control procedures. Staff were well supported by the provider.

The provider worked well with GPs conducting rounds in the home.

There were detailed and thorough risk assessments undertaken by the registered manager.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following appropriate infection prevention and control procedures to keep people safe.

Inspected but not rated

Brookfield Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Staff were using a spray cleaner to prevent the spread of COVID-19 but current best practice guidance states "Avoid creating splashes and spray when cleaning." We advised the registered manager of this and they told us they would stop using the sprays straight away.

Cleaning checklists were in place but recording lacked detail. The impact was reduced by staff knowing what should be cleaned and how often. The registered manager did regular audits to check this and told us they would improve the recording of cleaning.

We have signposted the provider to resources to develop their approach.