

Lonsdale Midlands Limited

Lonsdale Midlands Ltd - Bushwood Road

Inspection report

18 Bushwood Road
Weoley Castle
Birmingham
West Midlands
B29 5AR

Tel: 01214713871

Date of inspection visit:
13 August 2020

Date of publication:
27 August 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

18 Bushwood road provides accommodation and personal care for up to six people with physical and learning disabilities who require support to live in the community. At the time of our inspection, there were five people living at the home.

We found the following examples of good practice.

- At the beginning of the COVID19 pandemic two staff members stayed in the home for four days to minimise the transmission of infection.
- Visitors to the home were restricted to family and essential personnel. Family members were not currently visiting the home as they themselves were shielding, the home utilised technology so people could maintain contact with family members.
- Some people experienced anxieties as they were not able to participate in social activities they previously enjoyed due to the pandemic. Due to libraries remaining closed the registered manager arranged for books to be delivered in boxes.
- The provider had implemented support for staff who had experienced anxieties or concerns during COVID19 through an internal employee wellbeing programme.
- The management team had used the time to develop an initiative to fulfil each persons individual wish. This supported people's well being. Once safe to do so, one person was to go on a flight in a private aeroplane.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 13 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.