

# Mr Peter Brocklehurst and Mrs Carol Brocklehurst

## Essendene EPH

### Inspection report

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29 January 2021

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### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Essendene is a residential care home providing nursing or personal care for up to 13 people aged 65 and over. At the time of inspection there were 10 people living in the home. Accommodation is across two separate floors.

We found the following examples of good practice.

New residents were admitted following Covid19 negative test result and remained in isolation until their 14-day isolation was completed.

At the time of the inspection visits inside the home were only allowed in exceptional circumstances such as end of life. At such times special arrangements would be made, sensitive to the needs of the person and their visitors to ensure the safety and wellbeing of all concerned.

People could keep in touch with their relatives by phone, video calls and closed window visits arranged with the home. The provider had acquired an intercom to improve communication during closed window visits.

The atmosphere in the home was sociable and welcoming. People told us that they felt safe and well cared for and made positive comments about the staff including: "The home is very nice and staff are lovely" and "Yes everything is fine the care is very good, they treat me respect and yes I am involved in decision making."

Whole home testing was in place for residents and staff and the registered manager maintained detailed records of each test, its reference number and outcome.

A member of staff is designated COVID19 lead on every shift and was responsible for carrying out all associated checks and ensuring all appropriate safeguards were in place.

Staff had benefited from training, support and guidance on infection control including COVID19 and demonstrated skill and confidence in the way they carried out their duties and responsibilities.

Staff had access to the personal protective equipment (PPE) they needed and there were PPE 'stations' situated at various locations around the home.

Additional cleaning staff had been appointed since the start of the pandemic. The home was clean and free of malodour throughout. Enhanced cleaning schedules had been introduced and monitored closely by senior staff to reduce the risk of transmission of COVID-19.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Essendene EPH

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 January 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.