

St. Denis Lodge Residential Home Limited

St Denis Lodge Residential Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Denis Lodge Residential Home is a care home registered to provide accommodation and personal care for up to 21 people. At the time of our visit there were 19 people living in the home.

We found the following examples of good practice:

The home had a robust visiting procedure for relatives and professionals. Visits were by appointment and were time limited to reduce infection risks and enable thorough cleaning in between. Visitors temperatures were checked and recorded on arrival. A floor to ceiling screen was in place in a designated area of the home to support social distancing during visits. All visitors, apart from emergency services personnel, were subject to a lateral flow test before entry.

The home was visibly clean throughout and uncluttered. The cleaning schedule included general cleaning and high touch point areas such as light switches, keypads, handrails and door handles. Specialist cleaning products were used to minimise the risk of infection. Management spot checks were conducted to ensure infection prevention and control compliance including safe disposal of clinical waste and appropriate wearing of personal protective equipment (PPE).

The home was regularly testing residents and staff in line with the government's testing programme. People at the home were currently Covid-19 free. Any new admissions including people on short stays were supported to isolate for 14 days as per government guidance. Policies around IPC and specifically Covid-19 were detailed, up to date and effective.

People and staff were supported to socially distance within the home. Seating was arranged to support this. Dining tables were also laid in a way that encouraged appropriate spacing between people. Only one staff member was allowed in the staff room at any one time to reduce the risk of cross infection.

The home understood the importance of helping people and staff to maintain their mental wellbeing. Activities staff provided one to one sessions in people's rooms to ensure they had regular stimulation. Staff were encouraged to come forward if they were struggling and reasonable adjustments were explored with them. The registered manager and deputy manager felt very supported by the provider in every aspect of maintaining care quality and safety for people and staff during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Denis Lodge Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 2 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.