

Parklands Care Services Limited

Wyndthorpe Hall & Gardens Care Home

Inspection report

High Street
Dunsville
Doncaster
South Yorkshire
DN7 4DB

Tel: 01302884650

Date of inspection visit:
25 January 2022

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21 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Wyndthorpe Hall and Gardens Care Home is registered to provide accommodation, nursing and personal care for up to 82 people. At the time of our inspection 56 people were using the service. The home is comprised of two buildings, is set in extensive grounds and is divided into three units. The two units in the main building are referred to as the Hall and the Court. The third unit is known as Gardens. The home is situated in the Dunsville area of Doncaster and has access to shops, public transport and other amenities.

We found the following examples of good practice.

Tests for COVID-19 were being carried out in line with guidance. Staff were regularly tested and tests had helped the provider identify and take action to deal with an outbreak of COVID-19.

Visitors were effectively prevented from catching and spreading infection by staff who followed the provider's infection prevention and control (IPC) procedures. The provider was following guidance on visiting and where visiting was not permitted, such as during an outbreak of infection, window visits were being facilitated.

The provider had a record of staffs' vaccination status. Checks were in place to help prevent visitors to the home spreading the COVID-19 infection, such as a negative lateral flow test.

Additional cleaning was taking place, including an increase in cleaning of high touch surfaces.

Staff breaks were staggered to ensure social distancing rules were applied.

Staff encouraged people to sanitise their hands regularly. There were ample supplies of PPE available and staff carried hand sanitiser with them.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Wyndthorpe Hall & Gardens Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.