

Oakley Lodge Care Home Ltd

# Oakley Lodge Nursing Home

## Inspection report

55 Oakley Road  
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Bedfordshire  
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Tel: 01582613656

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06 November 2020

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16 November 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Oakley Lodge Nursing Home is a care home that provides support and nursing care for up to seven people with physical and learning disabilities. At the time of the inspection, six people were living at the service.

We found the following examples of good practice.

The service had a robust process and policy to ensure safe visiting including; checking visitors temperatures, completing a survey of information to help identify risks related to COVID-19. Personal protective equipment such as masks, gloves and aprons (PPE) and hand sanitiser was also available for visitors and social distancing encouraged. Information about restrictions on visiting had been shared openly with all relatives. Garden and window visits were available and people were also supported to use Skype and Zoom for video calling with their relatives. The registered manager was researching more innovative ways of enabling safe indoor visiting and was aware of the latest government guidance on this issue.

The provider had detailed policies and procedures to cover all contingencies and the impact of COVID-19 on people, their relatives and staff. These were designed to ensure the minimal disruption to people's lives while aiming to keep them safe.

The registered manager and staff team had worked with the use of furniture placement to ensure natural social distancing for people. They also had agreements in place with people for self-isolating in their bedrooms if the need arose.

Staff had received training from the Infection Prevention and Control, (IPC) nurse on how to stay safe, use equipment and minimise risks of COVID-19. Staff were able to explain the risks to inspectors showing they understood the risks and how to mitigate them. Staff knew how to safely use PPE and were observed to be following all guidance.

All people newly admitted must have had a negative COVID-19 test for those who could tolerate it. The registered manager had followed government guidance for people who were unable to consent for themselves to the test. People who did not tolerate the test and the full 14-day isolation period on admission were supported with additional staffing. Additionally, other techniques were used to help with early identification of symptoms such as the National Early Warning Sign tool, (NEWS2). This tool improves the detection and response to clinical deterioration in people and is a key element of people's safety and improving their outcomes.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Oakley Lodge Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 06 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.