

The Abbeyfield (Maidenhead) Society Limited

Nicholas House

Inspection report

147 Lent Rise Road
Burnham
Slough
Berkshire
SL1 7BN

Tel: 01628603222
Website: www.abbeyfieldmaidenhead.org.uk

Date of inspection visit:
26 August 2020

Date of publication:
22 September 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Nicholas House is a residential care home in south Buckinghamshire. At the time of the inspection 25 older people lived at the home, some of whom were living with dementia.

We found the following examples of good practice.

On entering the home, there was clear signage for staff and visitors. There was a foyer which was self contained. Staff could use the washing facilities within this area and put on person protective equipment.

All staff had their temperature taken prior to commencing their shift. The service had registered for testing of residents and staff. To date no positive results had been returned.

People were supported to see their family and friends as a safe process had been set up. All visitors needed to book a time and were supported to see their relative at a safe distance in the garden.

The service was able to use the environment to enable them to isolate people who had returned from hospital or who may experience COVID -19 symptoms in the future.

People's clothes were laundered in line with best practice and the service had laundry shoots to enable minimal handling by staff. The staff had access to additional safety measures should any person experience symptoms. For instance, special laundry bags were available.

Additional cleaning of frequently touched areas was carried out.

We observed staff followed correct guidance and were wearing appropriate personal protective equipment (PPE).

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Nicholas House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 26 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.