

HC-One Limited

Defoe Court

Inspection report

Defoe Crescent
Newton Aycliffe
County Durham
DL5 4JP

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Website: www.hc-one.co.uk/homes/defoe-court

Date of inspection visit:
27 January 2021

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17 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Defoe Court is a care home for 41 people who require nursing or personal care, set over two floors. Some people who use the service are living with dementia. The home is situated in its own grounds with an enclosed garden area. There were 40 people using the service at the time of our assurance visit.

We found the following examples of good practice

All staff, contractors and visitors used appropriate personal protective equipment (PPE).

The home had sufficient supplies of appropriate PPE which was stored hygienically. Alcohol gel stations were accessible around the home. There were designated hand washing stations for staff.

Staff followed national guidance about putting on, taking off and disposing of PPE safely.

Staff supported people's social and emotional wellbeing. Activity bubbles had been formed for people to take part in regular activities.

The senior staff explained the quality systems they had in place to check the service was providing safe care. Systems and processes were closely monitored by the manager and the infection control leads.

Cleaning schedules were in place for all areas of the home and records of cleaning were completed.

All staff, including catering and housekeeping staff had undertaken training in infection prevention and control. This included putting on and taking off PPE, hand hygiene and other Covid-19 related training.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Defoe Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 January 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy and associated procedures were up to date.