

Sanctuary Care Limited

Princess Louise Kensington Nursing Home

Inspection report

Pangbourne Avenue
London
W10 6DH

Tel: 02038265515

Website: www.sanctuary-care.co.uk/care-homes-london/princess-louise-kensington-nursing-home

Date of inspection visit:
16 February 2022

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08 March 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Princess Louise Kensington Nursing Home is a residential care home providing personal care and nursing for up to 44 older people and people living with dementia. At the time of this inspection there were 36 people using the service.

We found the following examples of good practice.

Staff received training and supervision of infection control practice, including observations of handwashing and were encouraged to discuss best practice at team meetings.

A full time member of staff had been recruited to carry out testing for COVID-19.

The provider had a large reserve of bank staff which meant they were able to respond to high numbers of staff shortages caused by a recent outbreak.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Princess Louise Kensington Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 16 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The service allowed visiting in line with government guidance and advice from local health authorities. Alternatives to visiting were provided and people could still visit in exceptional circumstances during a recent outbreak. A visiting pod was in place to enable safer visits.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.