

Fulford Care Home Limited

Fulford Care & Nursing Home

Inspection report

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Date of inspection visit:
22 October 2020

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20 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Fulford Care & Nursing Home is registered to provide nursing and residential care for up to 74 people with a range of care needs, including frailty of old age, specific health conditions and people living in the early stages of dementia. At the time of the inspection there were 59 residents accommodated in the home.

We found the following examples of good practice.

The registered manager had a pre booking system for visitors and was able to facilitate three visits for different people each day. This spacing allowed the visiting room to be effectively cleaned between visits.

The registered manager had recruited additional housekeeping staff to support an increase in cleaning schedules and purchased a fogging machine to enable quick sanitising of rooms and bathrooms between use. The provider had purchased three additional uniforms for staff to ensure they had a clean uniform to wear every shift.

The registered manager had purchased two tablet devices for people to use and invested in technology to improve connectivity within the home. This meant that residents could use their personal devices to contact relatives wherever they were around the home.

Staff were using an electronic care management system to minimise use of paper records. The system was also used to provide staff with policy updates and changes in practice in a timely way.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following infection prevention and control procedures to keep people safe.

Inspected but not rated

Fulford Care & Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 22 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.