

HC-One Oval Limited

The Gables Care Home

Inspection report

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PE7 2BD

Tel: 01733515235

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27 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Gables Care Home was providing personal and nursing care to 44 people older people and people living with dementia at the time of the inspection. The service can support up to 55 people in one adapted building all on one level.

We found the following examples of good practice.

An area in the service had been created to provide isolation for people returning from hospital or any new admissions. This area had its own dedicated staff.

Staff followed the requirements in the use of PPE. Staff had received training in infection control, taking off and putting on of their personal protective equipment and handwashing.

The registered manager ensured all staff had completed a risk assessment and additional risk assessments had been put in for those staff who were in higher risk categories.

Staff ensured all visitors to the service, including professional visitors and contractors, had their temperature taken on arrival and completed a health questionnaire. Visitors wore full PPE (personal protective equipment) throughout the duration of their visit to reduce the risk of spreading any infection to all people living at the service.

We signposted the provider to consider additional resources to support staff in maintaining the cleanliness of the environment at all times.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Gables Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern around the infection control practices in the service. This was a targeted inspection looking at the infection control practises the provider had in place.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.