

Mr Clifford Strange and Mrs Philippa Strange

Abbeywood House

Inspection report

Cary Park
Torquay
Devon
TQ1 3NH

Tel: 01803313909

Date of inspection visit:
02 February 2021

Date of publication:
29 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Abbeywood House is registered to provide personal care and support for up to 30 older people some of whom may be living with dementia or physical frailty. The home does not provide nursing care; people living there would receive nursing care through the local community health teams. At the time of the inspection there were 16 people living in the home..

We found the following examples of good practice:

When visits were able to be carried out, all visitors had their temperature checked on arrival and were requested to use hand sanitiser. The care home had a purpose build cabin in the garden, which was used for visiting, with a clear screen installed to separate people from visitors. Visitors were able to pre-book times to see their loved ones. The care home had access to electronic devices , telephones and social media platforms to facilitate communication with families and friends.

Arrangements had been made to ensure social distancing occurred between people living in the home and furniture had been arranged to promote this. People were able to move freely around the care home. All people living in the home had single room accommodation with ensuite facilities, so they could be safely isolated if needed. Abbeywood House was able to zone parts of the care home if needed

Staff and people living in the home had regular COVID-19 testing carried out and whenever possible staff worked in cohorts. If agency staff were used, they were 'block' booked and received regular testing in line with permanent staff. There was a designated area for putting on and taking off PPE and arrangements were in place to dispose of clinical waste safely. We saw there were sufficient supplies of PPE and testing kits.

Cleaning schedules were in place and the care home carried out infection control audits and risk assessments. Audits were undertaken of handwashing and increased cleaning of 'touch points' such as light switches and door handles was carried out regularly. Abbeywood House was visibly clean and hygienic in appearance. An infection prevention and control audit had been carried out by the local authority in January 2021 and no concerns were identified.

Appropriate risk assessments had been undertaken for staff who were in high risk groups, such as those who were pregnant or Black, Asian and minority ethnic origin. There was a contingency plan to manage an outbreak of COVID-19 in the home to keep people and staff safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Abbeywood House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 2 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.