

Turning Point Pemdale

Inspection report

26a Nursery Close
Potton
Bedfordshire
SG19 2QE

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26 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Pemdale is a 'care home' providing accommodation and personal care to a maximum of six people who have a range of learning disabilities. There were six people living at the home when we inspected.

We found the following examples of good practice.

- The home was clean. Cleaning schedules showed key areas were cleaned regularly and on a daily basis.
- Staff, professionals, and when necessary maintenance persons were supervised to enter the home in a safe way. Staff promoted good social distancing practices.
- There were plans in place to manage an outbreak or if a person developed COVID-19 symptoms to isolate people and cohort staff.
- We observed staff wearing personal protective equipment (PPE) and washing their hands correctly. Staff received training and refresher training in relation to PPE. People had been supported (where possible) to understand the importance of staff wearing this equipment.
- The manager was monitoring key aspects of infection protection control (IPC) such as PPE stock levels to promote people's safety.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Pemdale

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 February 2021 and was announced so we could ask some initial questions about COVID-19 practices at the home.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.