

Live & Learn Limited

Live & Learn

Inspection report

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Overall summary

We carried out a comprehensive announced inspection of this service on 22 September 2014 and found there was a breach of legal requirements. After this inspection, we told the provider what action we required them to take meet legal requirements. The provider needed to ensure there was a registered manager in post. A registered manager is a person who has registered with the Care Quality Commission (CQC) to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run.

We undertook this focused inspection on 8 September 2015 to check the provider was meeting the regulations

they were previously breaching and found there was a registered manager in place. This report only covers our findings in relation to that requirement. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Live & Learn on our website at www.cqc.org.uk

Live & Learn is a domiciliary care agency that provides personal care to people in their own home. It specialises in providing care to younger adults with learning and/or a physical disability. It offers support to approximately ten people with much of its work coming from Surrey County Council.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service well-led?

We found that action had been taken to register a manager with the CQC.

We were not able to give a rating for 'Is the service well-led' because we have not carried out a comprehensive inspection to assess whether the service was meeting relevant legal requirements.

Not sufficient evidence to rate



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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection checked whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

This announced focused inspection was undertaken by a single inspector on 8 September 2015. It was undertaken to check that improvements to meet legal requirements

planned by the provider following our previous comprehensive inspection had taken place. This was because the service was not meeting legal requirements when we last inspected on the 22 September 2015. We inspected the service against one of the five questions we ask about services: is the service well led?

Before the inspection we reviewed the information we held about the service. This included information we held about the manager's registration.

During our inspection we spoke with the registered manager and reviewed the certificate they held in relation to their registration.

Is the service well-led?

Our findings

On 22 September 2014 we inspected the service and identified a breach of the regulation in relation to the service not having a registered manager in post. The breach had been in place since August 2013. A registered person is a person who is registered with the CQC and has legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run. In this situation.

On 8 September 2015 we inspected the service to check whether the provider had taken all the action we had asked them to take. We saw the provider had ensured an

application had been completed and submitted to the CQC. This had included completion of up to date police checks to make sure they were suitable to undertake the role.

The person nominated by the provider to become the registered manager had also had to be interviewed to ensure they were aware of their requirements in relation to legislation. We spoke with the registered manager and ensured they understood their responsibilities in relation to notifying the CQC of notifications. We saw a copy of a certificate confirming the registered manager had been registered with the CQC.

This section is primarily information for the provider

Action we have told the provider to take

The table below shows where legal requirements were not being met and we have asked the provider to send us a report that says what action they are going to take. We did not take formal enforcement action at this stage. We will check that this action is taken by the provider.

This section is primarily information for the provider

Enforcement actions

The table below shows where legal requirements were not being met and we have taken enforcement action.