

Dr Pritpal Bath

Inspection report

49 Ashcroft Road
Stopsley
Luton
LU2 9AU
Tel: 01582391831

Date of inspection visit: 06 October 2022
Date of publication: 02/11/2022

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Inspected but not rated



Are services safe?

Inspected but not rated



Are services effective?

Inspected but not rated



Overall summary

We previously carried out an announced inspection at Dr Pritpal Bath on 21 July 2022. Overall, the practice was rated as inadequate and placed into special measures. As a result of the concerns identified, we issued a Section 29 warning notice on 2 August 2022 in relation to a breach of Regulation 12 Safe Care and Treatment, requiring them to achieve compliance with the regulation by 30 September 2022.

The full reports for previous inspections can be found by selecting the 'all reports' link for Dr Pritpal Bath on our website at www.cqc.org.uk

Why we carried out this inspection

We undertook a focused inspection on 6 October 2022 to check that the practice had addressed the issues in the warning notice and now met the legal requirements. This report only covers our findings in relation to those requirements and will not change the ratings.

At the inspection, we found that the requirements of the warning notice had been met.

How we carried out the inspection

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections differently.

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site. This was with consent from the provider and in line with all data protection and information governance requirements.

This included;

- Conducting staff interviews using video conferencing
- Completing clinical searches on the practice's patient records system and discussing findings with the provider
- Reviewing patient records to identify issues and clarify actions taken by the provider
- Requesting evidence from the provider
- A short site visit.

Our findings

We found that:

- The practice systems and processes to keep people safe were effective.
- There were sufficient systems to assess, monitor and manage risks to patient safety.
- Systems for the appropriate and safe use of medicines, including medicines optimisation were effective.
- There was a consistent approach towards managing and learning from incidents or responding to safety alerts.
- Patients' needs were assessed, and care and treatment was consistently delivered in line with care pathways.
- Leaders had risk management and governance arrangements to ensure safe, high quality and sustainable care was delivered.

The provider **should**:

Overall summary

- Continue to arrange staff vaccinations in accordance with national guidance and undertake a risk assessment in relation to the current gaps in immunisation checks for both clinical and non-clinical staff members.
- Continue to action the recommendations from the fire risk assessment carried out in August 2022.
- Continue to embed the system of documenting medicine reviews within the patient records.
- Continue to embed the system of contacting all patients who require monitoring for relevant medicines and long-term conditions.

Details of our findings and the evidence supporting our judgements are set out in the evidence tables.

Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Hospitals and Interim Chief Inspector of Primary Medical Services

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities and undertook a site visit with a second CQC inspector. The team included a GP specialist adviser who spoke with staff using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

Background to Dr Pritpal Bath

Dr Pritpal Bath provides a range of primary medical services from its location at 49 Ashcroft Road, Luton, LU2 9AU. The telephone number is 01582 391831 and the practice website address is www.ashcroftpractice.gpsurgery.net

Dr Pritpal Bath, is also known as The Ashcroft Practice, and is part of the Bedfordshire, Luton and Milton Keynes Integrated Care System. The practice holds a General Medical Services (GMS) contract for providing services, which is a nationally agreed contract between general practices and NHS England for delivering general medical services to local communities. The practice is a member of a local Primary Care Network and is one of three GP practices within this network.

The GP practice is registered with the Care Quality Commission under the Health and Social Care Act 2008 to provide the following regulated activities:

- Diagnostic and screening procedures
- Family planning
- Midwifery and maternity services
- Treatment of disease, disorder or injury.

The practice serves a population of 4,649 patients. Information published by Public Health England shows that deprivation within the practice population group is in the sixth lowest decile (six of 10). The lower the decile, the more deprived the practice population is relative to others. According to the latest available data, the ethnic make-up of the practice area is 78% White, 11% Asian, 7% Black, 3% Mixed and 1% Other.

The clinical team consists of 1 male Principal GP, 1 female regular locum GP, a prescribing nurse and a healthcare assistant. The team is led by a business manager and a practice manager and they are supported by 1 medical secretary and 6 reception/administration staff members.

Dr Pritpal Bath is open between 8am and 6.30pm Monday to Friday. Extended hours are provided by the practice each weekday between 6.30pm and 7pm. The practice offers a range of appointment types including book on the day, telephone consultations and advance appointments.