

Park Homes (UK) Limited

# Hazel Bank Care Home

## Inspection report

Daisy Hill Lane  
Daisy Hill  
Bradford  
West Yorkshire  
BD9 6BN

Date of inspection visit:  
25 November 2020

Date of publication:  
16 December 2020

Tel: 01274547331

Website: [www.parkhomesuk.co.uk](http://www.parkhomesuk.co.uk)

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Hazel Bank Care Home provides personal and nursing care for up to 39 people, some of whom may be living with dementia. At the time of our inspection there were 25 people using the service.

We found the following examples of good practice.

The designated area is a separate self-contained unit within the home. It was clean and well ventilated.

All the bedrooms within the designated area are single rooms with ensuite facilities.

PPE stations were located throughout the designated area and signage was available to ensure staff knew how to apply and remove their PPE safely.

The home is currently closed to non-essential visitors due to national lockdown restrictions. People are supported to keep in touch with family and friends through regular telephone and video calls.

We were assured that this service met good infection prevention and control guidelines as a designated care setting

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured this service met good infection prevention and control guidelines as a designated care setting.

**Inspected but not rated**

# Hazel Bank Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 25 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.