

TLC Care Management Ltd

Calderdale Retreat

Inspection report

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19 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Calderdale Retreat is a purpose built residential care home providing personal care for up to 81 people aged 65.

The service had been identified for use by the Local Authority as a designated care setting. We concentrated our inspection on the unit designated to provide care for people discharged from hospital with a positive Covid-19 status. The unit provided single en-suite rooms for up to 12 people. There were eight people using the service at the time of the inspection.

The home was closed to non-essential visitors due to local lockdown restrictions. A COVID 19 safe visiting centre had been purchased which meant people could see visitors without them entering the home.

An additional member of staff had been employed to support people to keep in touch with family and friends through regular telephone and video calls.

Red, amber and green zoning was in place within the designated setting to identify the areas of highest risk of virus transmission. As people recovered, or were awaiting discharge they could choose to move to the green zone which allowed them access to additional facilities such as a Jacuzzi bath.

A treatment room had been developed which enabled healthcare professionals to see people, able to go to the room, in private without the health care professional having to walk through the home.

Initiatives were in place to support staff's health and welfare.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Inspected but not rated

Calderdale Retreat

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 19 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.