

Frannan International Limited

# Truscott Manor Care Home

## Inspection report

Hectors Lane  
Lewes Road, Ashurst Wood  
East Grinstead  
West Sussex  
RH19 3SU

Tel: 01342314458

Date of inspection visit:  
11 August 2020

Date of publication:  
20 August 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Truscott Manor is a residential care home providing personal and nursing care to 36 people aged 65 and over at the time of the inspection. The service cares for people living with the frailty of old age and can support up to 39 people.

We found the following examples of good practice.

Staff had considered how to safely manage visits to people. There was a designated area inside the home used for family and friends visiting residents when these visits had to take place inside rather than being in the garden. This area could be accessed from outside of the service directly so that visitors did not have to walk through the main building.

Staff had been particularly considerate when encouraging people to be tested for Covid-19. This included finding the best time of day for the person as well as their preferred member of staff to carry out the tests. Individual risk assessments specific to the risks of Covid-19 were in place for all members of staff. These took into account individual characteristics which may have made staff more at risk of Covid-19.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that the provider managed infection prevention and control through the coronavirus pandemic.

**Inspected but not rated**

# Truscott Manor Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 11 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.