

Dr Roman Sumira

Inspection report

1 Studfall Court
Corby
NN17 1QP
Tel: 01536401371

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive to people's needs?

Good 

Are services well-led?

Good 

Overall summary

Letter from the Chief Inspector of General Practice

The service is rated as Good overall. (Previously rated Inadequate in October 2019)

We previously carried out a focused inspection of Dr Roman Sumira on 10 of October 2019, following a comprehensive inspection on 2, 3 and 4 September 2019. Following these inspections, the overall rating for the practice was Inadequate. It was placed into special measures and a notice of decision was issued to stop regulated activities at the Weldon branch surgery. The full comprehensive report from the September 2019 and October 2019 inspections can be found by selecting the 'all reports' link for Dr Roman Sumira on our website at www.cqc.org.uk.

This was an announced comprehensive inspection undertaken following the period of special measures. We took account of the exceptional circumstances arising as a result of the COVID-19 pandemic when considering how we carried out this inspection. We therefore undertook some of the inspection processes remotely and spent less time on site. We carried out searches on the clinical record system this was done in advance of the inspection and with the consent of the practice. We used these results to evidence the improvements made since the last inspection. We conducted staff interviews on 2, 3 and 4 December 2020 and carried out a shortened site visit on 4 December 2020.

We based our judgement of the quality of care at this service on a combination of

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

Overall the practice is now rated as Good overall.

We found the practice had made improvements across all areas of non-compliance identified at our previous inspection and the majority had been completed during the COVID-19 global pandemic.

- The practice provided care in a way that kept patients safe and protected them from avoidable harm; and significant improvements had been made regarding the protection of vulnerable adults and children.
- Patient safety alerts were now being effectively managed and monitored.
- Patients received effective care and treatment that met their needs and all monitoring reviews were up to date.
- There was a programme of both clinical and non-clinical audits in place.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- Patients could access care and treatment in a timely way even due to the current COVID-19 situation, appointments were offered via the telephone or face to face as required.
- There were clear and effective processes for managing risks, issues and performance.
- The governance of the practice had improved significantly since the last inspection; staff training had been completed and staff changes had enabled the delivery of high-quality person-centred care.
- There were clear responsibilities, roles and improved systems of accountability to support good governance and management.
- Considerable refurbishment had been undertaken and completed at the branch site which addressed the issues of non-compliance at the previous inspection.
- Changes had been made to allow staff access to a Speak up Guardian.

Whilst we found no breaches of regulations, the provider **should**:

- Continue to increase the uptake for cervical screening.

Overall summary

As a result of this inspection, I am taking this service out of special measures. This recognises the significant improvements that have been made to the quality of care provided by this service.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

| | | |
|---|------|---|
| Older people | Good |  |
| People with long-term conditions | Good |  |
| Families, children and young people | Good |  |
| Working age people (including those recently retired and students) | Good |  |
| People whose circumstances may make them vulnerable | Good |  |
| People experiencing poor mental health (including people with dementia) | Good |  |

Our inspection team

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Our inspection team comprised of a lead CQC inspector who worked remotely. A second CQC inspector, GP specialist advisor and a member of the CQC medicines team completed an onsite visit.

Background to Dr Roman Sumira

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Dr Roman Sumira provides services from a purpose-built facility at Studfall Medical Centre. The registered address for Dr Roman Sumira is 1 Studfall Court, Corby, Northamptonshire, NN17 1QP. The practice has a branch surgery, Weldon Surgery located at 11A, High Street, Weldon, Corby Northamptonshire. The branch also has a dispensary. Both sites were visited as part of this inspection.

Dr Roman Sumira has one location registered with the Care Quality Commission (CQC) and provides the regulated activities of:

- Diagnostic and screening procedures
- Family planning
- Maternity and midwifery services
- Surgical procedures
- Treatment of disease disorder and injury

Dr Roman Sumira is a member of the Corby Clinical Commissioning Group (CCG) and provides services to patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community. At the time of our inspection there were approximately 2035 patients registered at the practice.

The practice team consists of a single lead GP, two locum GPs, a practice nurse and a health care assistant. The clinical team is supported by a practice manager and a number of administration and reception staff, some of these staff also undertake the role in the dispensary

Patient demographics reflect the national average and information published by Public Health England rates the level of deprivation within the practice population group as five on a scale of one to 10. The practice population is predominantly white British (97%) along with a small ethnic population of Asian patients and those of mixed race (2.2%)

The local NHS Trust provides health visiting and community nursing services to patients at this practice.

The practice is open between 8:30am and 6:30pm Monday to Friday. The branch site is open Mondays, Thursdays and Fridays from 10:30am to 12:00pm and on Tuesdays between 3:30pm and 7:00pm to allow for extended access appointments.

During the current COVID-19 pandemic, telephone appointments were offered generally, however, face to face appointments and home visits we're still available if necessary.

When the practice is closed patients are directed to contact the out of hours GP services by calling NHS111. They can also access Corby Urgent Care Centre during and outside normal working hours.

The practice website can be viewed at www.drsumiraspractice-studfall.nhs.uk