

Barrington Medical Centre

Inspection report

33 Market Street
Altrincham
WA14 1PF
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barringtonmc.co.uk

Date of inspection visit: 8 June 2022
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location		Good	
Are services safe?		Good	
Are services effective?		Good	
Are services caring?		Good	
Are services responsive to people's needs?		Good	
Are services well-led?		Good	

Overall summary

We carried out an announced inspection and site visit at Barrington Medical Centre on 8 June 2022. Overall, the practice is rated as Good.

Set out the ratings for each key question

Safe - Good

Effective - Good

Caring - Good

Responsive - Good

Well-led - Good

The practice was also rated Good at our previous inspection on 15 March 2018.

The full reports for previous inspections can be found by selecting the 'all reports' link for Barrington Medical Centre on our website at www.cqc.org.uk

Why we carried out this inspection/review

This was a comprehensive inspection undertaken as part of our comprehensive inspection programme because the practice had moved premises and this was a new registration.

How we carried out the inspection/review

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections differently.

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site. This was with consent from the provider and in line with all data protection and information governance requirements.

This included

- Conducting staff interviews using video conferencing
- Completing clinical searches on the practice's patient records system and discussing findings with the provider
- Reviewing patient records to identify issues and clarify actions taken by the provider
- Requesting evidence from the provider
- Feedback from staff using questionnaires
- A short site visit

Our findings

We based our judgement of the quality of care at this service on a combination of:

Overall summary

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as Good overall.

We found that:

- The practice cared for patients in a way that kept them safe and protected them from avoidable harm, this included safeguarding and management of risk.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice adjusted how it delivered services to meet the needs of patients during the COVID-19 pandemic. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities and undertook a site visit. The team included a GP specialist advisor who also spoke with one of the GP partners using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

Background to Barrington Medical Centre

Barrington Medical Centre is located in Trafford, Greater Manchester at:

Altrincham Health and Wellbeing Centre

31-33 Market Street

Altrincham

WA14 1PF

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, family planning and treatment of disease, disorder or injury and surgical procedures.

The practice is situated within the Trafford Clinical Commissioning Group (CCG) and delivers General Medical Services (**GMS**) to a patient population of about 6,500 patients. This is part of a contract held with NHS England.

The practice is part of a wider network of GP practices in the Trafford South area involving six other GP practices and a patient population of around 33,000 patients.

Information published by Public Health England shows that deprivation within the practice population group is in the highest decile which is ten. The higher the decile, the least deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 91% white British, 5% Asian, 4% Other. The age distribution of the practice population closely mirrors the local and national averages.

There is a team of five GP partners who provide cover at the practice. They are supported by a team of two nurses and a health care assistant who is currently training to be an assistant nurse. The practice is also involved in the education and training of the junior doctors and medical students. All students work under the close guidance of the GP team.

The GPs are supported at the practice by a team of reception/administration staff. There is a practice manager with oversight of the day to day running of the practice and a business manager who supports them.

The practice is open between 8am and 6pm Monday to Friday. The practice offers a range of appointment types including book on the day, telephone consultations and advance appointments.

Extended access is provided locally by the Trafford Hub where late evening and weekend appointments are available. Out of hours services are provided by Mastercall.