

Rosecare Chesterfield Limited

Brookholme Care Home

Inspection report

23 Somersall Lane
Chesterfield
Derbyshire
S40 3LA

Date of inspection visit:
09 December 2020

Date of publication:
29 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Brookholme is a care home situated in an older building which has been well maintained and offers spacious communal areas. The accommodation is located over three floors and can accommodate up to 40 people. At the time of our inspection there were 36 people living at the service.

We found the following examples of good practice.

- Staff had received training in donning and doffing personal protective equipment (PPE), and we saw this was accessible throughout the home and staff used it in accordance with the most up to date guidance. Staff had received further training in COVID-19 and infection control.
- Additional PPE stations had been fastened onto walls around the home, this meant staff always had an accessible supply.
- We saw the infection control and COVID-19 policy were kept up to date in line with current guidance. We reviewed audits which reflected actions had been taken to maintain the standards within the home.
- There were no visitors allowed in the home at the time of our inspection. Only essential medical professionals had entered the home during the outbreak. Some people who were receiving care at the end of their life, received visitors, and the required checks were completed to reduce the risk of infection. The provider had installed a visitor's lodge situated outside to enable visitors to return once the outbreak was over.
- Walkie talkies were being used as an additional tool for staff communication. This reduced unnecessary movement around the home.
- The home was clean throughout and additional cleaners had been utilised to ensure that the home was consistently clean and touch points regularly wiped. Clinical waste collection had been increased during the outbreak.
- Management meetings took place by teleconference. This enabled them to regularly review actions that had been taken to reduce risk and prevent the spread of the virus.
- The registered manager had planned actions based on the infection control gathering tool which formed how they managed the home, increasing cleaning and personal protective equipment to keep people safe during the outbreak.
- The home kept those people who had tested positive in a separate part of the home. This further prevented the spread of infection and a dedicated staff team ensured that possible cross contamination was kept at a minimum.
- A new standard operating system had been developed during the pandemic. This covered all aspects of managing the service and possible outbreak, including the wellbeing of people living at the service and staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in our detailed findings below.

Brookholme Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.