

Brandon Surgery Dr R Kapur

Inspection report

52 Brandon Street

Leicester

LE4 6AW

Tel: 01162955000

www.brandonsurgeryatbelgravehc.co.uk

Date of inspection visit: 6 July 2022

Date of publication: 29/07/2022

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Inspected but not rated



Are services safe?

Inspected but not rated



Are services effective?

Inspected but not rated



Are services well-led?

Inspected but not rated



Overall summary

We carried out an unannounced focused inspection of Brandon Surgery Dr R Kapur on 6 July 2022.

We did not rate the service at the inspection.

We reviewed limited aspects of three key lines of enquiry which related to concerns we received

Safe – Not rated.

Effective – Not rated.

Well Led – Not rated.

Following our previous inspection on 15 October 2021 the practice was rated Good overall and for all key questions:

The full reports for previous inspections can be found by selecting the 'all reports' link for Brandon Surgery Dr R Kapur on our website at www.cqc.org.uk

Why we carried out this inspection

This was a focused inspection carried out following information of concern received by the CQC relating to safe care delivery at the practice.

How we carried out the inspection/review

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections differently.

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site. This was with consent from the provider and in line with all data protection and information governance requirements.

This included:

- A short site visit
- Conducting staff interviews on site and by telephone

Our findings

We did not rate this practice at this inspection

We found that:

- The provider had systems in place to ensure appropriate staff accessed information required to provide safe care.
- The provider had appropriate systems and processes in place to manage medicines.
- Staff had received appropriate training to support the care they delivered.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Overall summary

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC lead inspector and supported by a second inspector who spoke with staff on site and by telephone.

Background to Brandon Surgery Dr R Kapur

Brandon Surgery Dr R Kapur is located in Leicester at:

52 Brandon Street

Leicester

Leicestershire

LE4 6AW.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury, family planning and surgical procedures.

The practice is situated within the Leicester City Integrated Care Board (ICC) and delivers General Medical Services (GMS) to a patient population of about 6,500. This is part of a contract held with NHS England.

The practice is one of three practices managed by the provider. It is part of a wider network of eight GP practices in the local area which have formed the Leicester Foxes primary care network (PCN).

Information published by Public Health England shows that deprivation within the practice population group is in the third lowest decile (three of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 76% Asian, 16 % White, 4% Black, 2% Mixed, and 2% Other.

The age distribution of the practice population closely mirrors the local and national averages however the practice has a higher number of patients registered from the age of 25 to 49 compared to the local and national average.

There are four GPs working at the practice with one of the providers two GP partners based at the practice supported by four long term locum GPs. The practice has a team of one advanced nurse practitioner and two nurses who provide clinics for long-term conditions. A health care assistant and two phlebotomists support the clinical team. Support from pharmacists, health visitors, midwives, social prescribers, district nurses and social workers is available. The GPs are supported at the practice by the practice and deputy practice manager with a team of reception/administration staff.

The practice is open between 8 am to 6.30 pm Monday to Friday. With GP only appointments available on Monday, Tuesday, Wednesday and Friday up to 7 pm. The practice offers a range of appointment types including book on the day, telephone consultations and advance appointments.

Extended access is provided locally by Leicester City Healthcare Hubs, where late evening and weekend appointments are available.

Out-of-hours GP services are provided by DHU.