

Brook House Dorset Limited

# Brook House Residential Care Home

## Inspection report

213 Barrack Road  
Christchurch  
Dorset  
BH23 2AX

Tel: 01202483960

Date of inspection visit:  
18 March 2021

Date of publication:  
26 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Brook House is a residential care home providing personal care and accommodation to older people. At the time of our inspection there were six people using the service. Brook House is registered to provide accommodation for up to 10 people. Accommodation is provided over two floors and people have shared use of toilets and specialist bathrooms.

We found the following examples of good practice.

Policies and procedures were regularly reviewed and updated in line with government best practice.

Visiting was by appointment with visitors met on arrival by a member of staff who ensured safe practice with hand sanitising, Personal Protective Equipment (PPE) and a rapid COVID-19 test being carried out to ensure visitors had a negative reading. People were supported to keep in touch with family and friends via telephone and video calls.

The home was visibly clean with additional cleaning taking place on touch points, in bathrooms, toilets and following visitors to the home. Hand sanitiser and PPE was in good supply and available throughout the building.

People and staff were participating with both testing and vaccination programmes. Legal requirements had been met when obtaining consent and people's decisions had been respected.

New admissions were in line with the latest government guidance and included a pre admission COVID-19 test and a 14 day period of self-isolation.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Brook House Residential Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.