

Partnerships in Care Limited

Grafton Manor

Inspection report

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Date of inspection visit:
11 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Grafton Manor is a care home providing personal care for up to 26 people. There were 14 people living at the home at the time of our inspection.

We found the following examples of good practice.

- The manager told us how they would zone different areas during an outbreak of COVID-19 to enable them to contain the spread of the virus.
- There was a personal protective equipment (PPE) station by the main entrance that offered gloves and masks for people if required.
- People were supported to maintain contact with their relatives throughout the COVID-19 pandemic.
- There was plenty of PPE including masks, gloves, aprons and hand sanitiser available.
- All staff had completed training in relation to infection control and had additional training booked.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Grafton Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Staff told us regular cleaning took place. However, cleaning schedules had gaps in the recording and weekend and high touch cleaning could not be evidenced. Some rooms did not have pedal bins when required to dispose of PPE. The manager implemented immediate changes to rectify these concerns. We found no evidence of harm to people.

- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. Records of lateral flow testing and temperature checks for visitor's were not consistent. However, relatives told us that they completed lateral flow testing. The manager made changes to the paperwork and auditing of visitor's records.
- We were somewhat assured that the provider was accessing testing for people using the service and staff. Records of lateral flow testing for staff and agency staff had not always been recorded as completed within the service. However, Records of polymerase chain reaction (PCR) testing had been consistently recorded.
- We were somewhat assured that the provider was admitting people safely to the service. The provider had recently updated their admissions policy to include isolation periods as necessary. The provider had not admitted anyone new to the service since the new procedure had been implemented.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an

emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.