

Potensial Limited

Park View

Inspection report

2a Seedley Park Road
Salford
Greater Manchester
M6 5WR

Tel: 01617378387
Website: www.potensial.co.uk

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23 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service:

Park View is located in Salford, Greater Manchester and is operated by Potensial Limited. The home provides accommodation and personal care to people living with a mental health diagnosis and is registered with CQC to provide care for up to 9 people. There were 8 people living at the home at the time of our inspection.

We found the following examples of good practice:

Visiting health professionals were required to demonstrate they had received both doses of the COVID-19 vaccine on arrival to the home, however this information was not documented on the screening questionnaire used. We asked the manager to include this information.

Zoning arrangements were used if people needed to self-isolate in certain areas of the home, such as bedrooms. Testing arrangements were in place for both staff and people using the service and were followed.

All staff working at the home had received their COVID-19 vaccination which was a condition of employment. Appropriate arrangements were in place for new admissions, such as requesting confirmation of a negative COVID-19 test and completing a period of self-isolation.

Enough PPE was available and staff wore it at all times during our visit. The home was clean and tidy, with any cleaning duties carried out by support staff.

There were enough staff to care for people safely, with staff receiving additional infection control training during the pandemic. Both agency and bank staff were used to fill any gaps in rotas where regular staff were unavailable.

Risk assessments were in place where certain groups may be at higher risk of contracting COVID-19. An appropriate infection control procedure was in place, with specific reference to COVID-19. Regular infection control audits were undertaken to ensure standards were maintained.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Further information is in the detailed findings below.

Inspected but not rated

Park View

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures.

This was a targeted inspection looking at the IPC practices the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures, although had not experienced any concerns impacting the care people received.

How well are people protected by the prevention and control of infection?

● We were somewhat assured the provider was preventing visitors from catching and spreading infections. This was because the main entrance to the home was not staffed throughout the day meaning anybody could access areas of the home without showing evidence of their LFT result, or potentially not be wearing appropriate PPE. The manager told us they were looking at ways to make the front entrance more secure. We also spoke with the manager about ensuring vaccination records for visiting health professionals were clearly documented on the screening questionnaire used. We were told this would be updated.

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date. From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.
- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19. However, we were asked the manager to update the screening questionnaire used to ensure proof of vaccination was documented for visiting professionals prior to entry.