

Yorkare Homes Limited

Lindsey Hall Care Home

Inspection report

Clee Road
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Date of inspection visit:
09 November 2020

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18 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lindsey Hall Care Home is registered to provide personal care for up to 79 people, some of whom may be living with dementia. At the time of our inspection 68 people lived at the service. All accommodation is provided on one floor and divided into three areas; we inspected Haven wing.

We found the following examples of good practice.

- The systems in place allowed people to be admitted to the home safely. Each wing was separated to prevent cross infection and had a dedicated staff group.
- People were supported to join in activities to maintain their wellbeing. A large touch screen table had been provided, which enabled people to communicate easily with their families and to participate in new sensory activities and interactive games.
- A detailed risk assessment was in place for ensuring safe visits. This included a visiting room with external access and Perspex screen, booking system to allow for social distancing and effective cleaning between visits, visitor agreement form, health screening and use of PPE.
- New changing facilities had been provided for staff on each wing. Staff were wearing PPE in line with government guidance.
- The provider was fully aware of all current best practice guidance. This had been communicated to people, their families and staff as and when updates occurred. Regular meetings were arranged for staff to ask any questions and ensure they understood changes in guidance.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Lindsey Hall Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 09 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.