

Edwardian Care Homes Limited

Edwardian Care Home

Inspection report

168 Biscot Road
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Bedfordshire
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17 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Edwardian Care Home is a care home supporting up to 34 people with personal care and accommodation. At the time of this inspection, 33 people were living at the home. The home was purpose built and was divided up into three floors. Most people were living with mental health issues.

We found the following examples of good practice.

Staff were checking people's temperatures daily to see if people had COVID-19 symptoms. The registered manager made sure people who consented to, completed routine COVID-19 tests as directed by government guidelines. Staff promoted social distancing when possible and amongst themselves.

Staff wore personal protective equipment (PPE) correctly. The registered manager had ensured this was made available throughout the home. Staff had received training on PPE and infection prevention and control (IPC).

People who needed to, were supported to isolate from others when they had returned from an emergency hospital admission.

The home looked clean and there were no malodours. There was enough staff who supported people in a calm and kind way. The service had not had any COVID-19 outbreaks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Edwardian Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

- We were somewhat assured that the provider was preventing visitors from catching and spreading infections.

When staff checked into the home at the start of their shift we were told this was supervised by a senior member of staff, but the record did not show this. We observed when professionals and suppliers visited the home there was some confusion amongst staff over the checks needed for safe entry. The registered manager amended the visiting record to clarify for staff the correct process. We observed this process was being applied at the time of our visit. The registered manager told us they would ensure this entry process would be supervised by a member of staff.

- We were somewhat assured that the provider's infection prevention and control policy was up to date. The provider's policy did not outline what action should be completed regarding cohorting staff if there was an outbreak. However, the registered manager was able to talk us through the outbreak plan and the actions that would be undertaken should an outbreak occur. This included updating people's care plans and risk assessments.

We were informed by the registered manager there were no restrictions on visitors. We were shown examples of records showing relatives were visiting their loved ones.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an

emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff were vaccinated against COVID-19. Improvements were being made by the registered manager to ensure visiting professionals entering the home were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.