

Paramount Care (Easington) Limited

# Elliott House

## Inspection report

Seaside Lane  
Easington Colliery  
Peterlee  
County Durham  
SR8 3PG

Tel: 01917318989

Date of inspection visit:  
02 February 2021

Date of publication:  
16 February 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Elliott House is a care home registered to provide accommodation and personal care for up to 11 people. At the time of the inspection, 11 people were living there.

We found the following examples of good practice:

- Arrangements were in place to prevent visitors from spreading and catching infection. Only essential visits could take place at the time of inspection. Visitors to the home were screened for potential infection.
- The home supported social distancing wherever possible. Seating was arranged in the lounge and dining room to avoid close contact between people. Each floor was classified as a separate zone. Each zone had its own entrance.
- The home had no capacity to admit anyone. The registered manager explained people were only admitted with a robust transition plan.
- The home was well-stocked with supplies of personal protective equipment (PPE). Staff were trained on how to safely use PPE and were observed to be wearing PPE appropriately.
- Staff and people were regularly taking part in the COVID-19 testing programme.
- The home was clean, tidy and well ventilated. Staff regularly cleaned points which were frequently touched by people.
- One person told us the staff were excellent at supporting their well-being. Staff created a positive atmosphere in the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that this service met good infection prevention and control guidelines.

**Inspected but not rated**

# Elliott House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 2 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.